

MWH UK Quality Policy Statement

This policy statement sets out MWH UK's commitment to our UK Vision and Business Outcomes and supports Stantec inc Core Values

UK Vision and Outcomes

We will be recognised by our clients, employees and competitors as the best water consultancy and a significant player in the UK energy market

Our actions will protect and benefit people and the environment

We will be a sustainable, thriving and growing business

Our clients will consistently tell us that we deliver exceptional service

All our employees will feel valued and proud to work for MWH

WE WILL DELIVER THIS BY:



DEMONSTRATING EFFECTIVE LEADERSHIP

Demonstrating active and visible leadership, engaging with and listening to the views and concerns of our employees and embedding best practice into our business decisions. Reviewing our business arrangements and performance against key performance indicators to ensure our processes and systems are effective in delivering our vision, and driving improvements



EFFECTIVE COMMUNICATIONS & ENGAGEMENT

Engaging our employees and stakeholders in meaningful communications and consultations to ensure their views and opinions are considered and actions taken benefit everyone in achieving our shared vision.



DELIVERING EXCELLENCE

Delivering on time, first time, every time. Managing risks and opportunities to consistently produce deliverables that exceed the quality required by our clients and our own standards.



WORKING WITH AND LISTENING TO OUR CLIENTS

Taking time to fully understand our client's needs and ensuring they are delighted with our work.



BUILDING COLLABORATIVE BUSINESS RELATIONSHIPS

Building mutually beneficial and sustainable relationships with our Clients, Joint Venture Partners and other organisations by promoting collaborative behaviours through engagement, cooperation and coordination to deliver excellent solutions for our clients.



ENSURING OUR PEOPLE ARE TRAINED AND COMPETENT

Working with our people to continually develop their skills, knowledge and experience to ensure they are recognized for their technical excellence.



Catherine Schefer
UK Managing Director